



Order Number:	
Name:	
Email Address:	
Post Code:	

HOW TO RETURN YOUR SILKY DANCE ORDER

We hope you love your purchase but if you change your mind, you can return your items within 30 days of receipt for a refund

1. Please provide your order information, including your order number which can be found on your confirmation email.
2. Tell us why you're returning your items using the return codes below.
3. Ensure all items to be returned are packed in their original packaging with all labels & tags attached.
4. Send your order back to us, ensuring this returns document is included and completed with the requested information to our returns address below.
5. **Please note: In the interest of hygiene, tights & underwear are NON-RETURNABLE.**

We don't currently offer free returns therefore we recommend using your local post office to return your order to us. Please ensure you ask for a send receipt as proof of sending.

REASON CODES

- | | |
|-------------------------------|--|
| 1. Ordered more than one item | 5. Items looks different to the image on website |
| 2. Item not suitable | 6. Item arrived too late |
| 3. Incorrect item received | 7. Incorrect size – too big |
| 4. Faulty item | 8. Incorrect size – too small |

QTY	SKU Code	Product Name	Size	Reason Code

CONTACT

If you have any queries about your return, please contact our customer team:

Email: contact@silkydance.com

Phone: (+44) 1773 713 200

SILKY DANCE RETURNS

10 Grange Close

Clover Nook Industrial Park

Alfreton

Derbyshire

DE55 4QT